



# Schedule of Fees

## Billing Rates

Our base rate is **\$250/hr**, billed in 15-minute increments.

We also offer prepaid blocks of time, at a discount. These blocks are non-refundable, but do not expire.

Block Size	Cost	Hourly discount	Effective Rate
40 hours	\$8000	20%	\$200.00/hr
20 hours	\$4500	10%	\$225.00/hr
8 hours	\$1900	5%	\$237.50/hr

## Burn Rates

Time is burned whenever we do work for you. Time is always burned from the largest block you currently have available.

The rate at which time is burned depends on when the work is done.

Hours	Burn Rate
9am – 5pm (weekdays)	x1.0
5pm – Midnight (weekdays)	x1.5
Midnight – 9am (weekdays)	x2.0
Weekends (midnight Friday – 9am Monday)	x2.0

## On Call Services

On Call Services provide availability within an agreed upon response time, during an agreed upon time period.

Time spent on stand-by will be burned at a rate of x0.75 and burns from the same source as time spent working. If called upon, the burn rate will be as listed above.

### Example

A client holds a 40-hour block.  
 An emergency arises at 11pm on a Tuesday and takes 2 hours to resolve.  
 The first hour (11pm–midnight) burns at x1.5, the second (midnight–1am) at x2.0, deducting a total of **3.5 hours** from the block.